EMILIE E. CHEN • UX DESIGNER SENIOR

Five years designing enterprise-level/startup solutions and transforming ambiguity into "A-ha" moments

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PROFESSIONAL EXPERIENCE

BAE Systems (Contracted by Design Interactive)
02/2024 - Present, Remote

Assistant UX Design Lead

- Co-lead the end-to-end design of an AI-enhanced data analytics tool by facilitating user research, creating user-centered mockups, mentoring junior designers, and leading usability testing. Resulted in higher user satisfaction score and increased testing participation

- Collaborate regularly with product and engineering to define UX strategies, shape roadmaps, and optimize feature workflows to improve team efficiency

- Architect a scalable design system that streamlines developer handoff and ensures a consistent, visually polished experience across platforms

- Conducted accessibility audit in alignment with WCAG 2.0 and Section 508 guidelines to identify usability improvements

Upwork
03/2023 - 02/2024, Remote
03/2022 - 9/2022, Remote

Freelance Product Designer

- Designed digital experiences and branding, and advised UX strategy for clients in finance, AI, and sports that elevated brand identity and market presence

- Implemented scalable design systems and component libraries that drove consistency, usability, and brand cohesion across digital platforms

Code and Theory
09/2022 - 03/2023, NY, NY

Interaction Design Intern

- Delivered user-centric designs for Northeastern University, Marriott, and nCino through translating research insights into actionable artifacts such as user flows, sitemaps, journey maps, and wireframes

- Collaborated with developers to deliver spec-level annotations and resolve technical blockers. This enabled accurate and efficient implementation

PricewaterhouseCoopers
06/2019 - 11/2021, NY, NY

Senior Associate - Assurance and H.R.

- Designed data visualizations for HR and accounting teams, enhancing data analysis processes and saving hundreds of work hours monthly

- Recommended digital solutions to C-suite executives that improved financial reporting accuracy for financial services and healthcare industries

EDUCATION

General Assembly 2022 and Google Certificate 2021, UX Design Certificates • University of Virginia 2016, M.S. in Accounting

SKILLS

Product design • Design Systems • Interaction Design • User Research • Figma Usability Testing • WCAG • Adobe Suite • Miro • HTML/CSS • Confluence/Jira